



# Live Release Rate Metro Animal Services

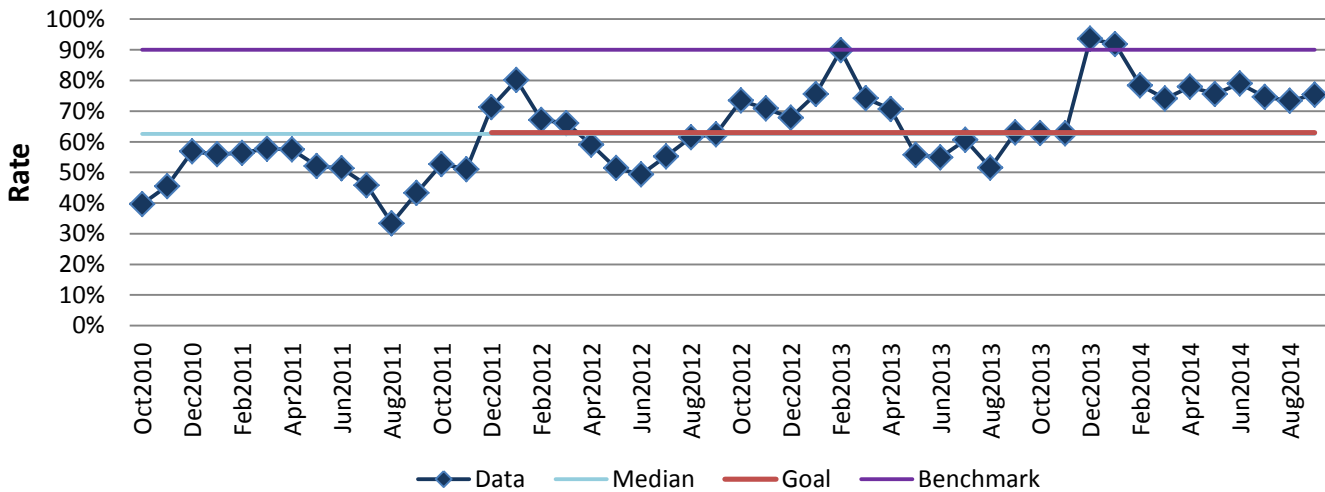


KPI Owner: Stephanie Moore

Process: Animal Care

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: 52%		Data Source: Chameleon  Goal Source: Strategic Plan  Benchmark Source: Industry Standard	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions		
Goal: Increase the live release rate to > or = to 63% of total outcomes			Measurement Method: The number of healthy and adoptable animals released		
Benchmark: 90%			Why Measure: Measures a core process, animal adoptions and placement Next Improvement Step: Maintain the live release rate in the busy season. Lowest inventory MAS has ever experienced.		
How Are We Doing?					
Oct2013-Sep2014 12 Month Goal	Oct2013-Sep2014 12 Month Actual		Sep2014 Goal	Sep2014 Actual	
63%	77%		63%	75%	
Rate	Rate		Rate	Rate	

## Live Release Rate



## Oct2013-Sep2014 Pareto Analysis

